

## Service Delivery Essentials

While Junior Adventures Group is unwavering in the delivery of services that comply with the required standards and frameworks, the new National JAG Program will far exceed these requirements by including the following *Service Delivery Essentials* that must be included as part of every session:

### Be Connected

Connection and engagement with our children, families, schools, and wider communities is at the heart of creating great experiences for our children and given that this is what we do well, it's time that we bring our families on this journey with us.

#### Acknowledging children and families:

- All team members welcome children and families into the service using names and smiles i.e. 'Good Morning Joseph'.
- Collect or relay any information that will assist families to support children to connect at the beginning of the day in Rise then Shine or reconnect and transition to home during Stay and Play.

#### Open communication between service and school:

- Relay any relevant information after the Rise then Shine session to school that will assist children to settle into school and gather any relevant information from school that will assist the children to settle into Stay and Play and subsequently reconnect with their families.

### Be Consistent

By delivering the new National JAG Program we are ensuring that all children are receiving consistent programs at each service. We want every family, every school, and every child to love their experience with JAG.

#### Consistently deliver the new National JAG Program

- Use 'Rise Then Shine' instead of Before School Care
- Use 'Stay and Play' instead of After School Care
- Embed the new Domains of Play of 'Flavour Fest' and 'Super Sports' into your language
- Use 'Adventures' instead of programs
- Use 'Breakfast Club' instead of Brekkie Bunch
- Introduce the Snack Squad and Get Active Adventures
- Consistently deliver the Breakfast Club Adventure at every Rise then Shine session and the Snack Squad Adventure at every Stay then Play session
- Consistently deliver the Get Active Adventure at each Rise then Shine and each Stay and Play session

### Service Delivery Pillars

All the above *Service Delivery Essentials* have been developed and are underpinned by the following Service Delivery Pillars which are the baseline for our quality of services delivered:

- National Quality Framework including 2023 updates
- My Time Our Place Framework
- Robust research
- Whole of Child

## How to implement our new National JAG Program

### What is our new National JAG Program?

We are the champions of play and are excited to be launching our new National JAG Program that includes the delivery of three new Adventures – Breakfast Club, Snack Squad and Get Active.

The program activities are known as Adventures and include a national library of supporting resources including Adventure Activity Cards contained in our unique **JAG Adventure Box** and in a national program document library.

The following information will assist you to implement the new National JAG Program and outlines the mandatory components as well as the scope for innovation, creativity and localisation including children's feedback.

### Why are we launching our new National JAG Program?

At Junior Adventures Group, we are proud of our journey in supporting the Whole of Child and we are passionate about providing world class experiences and programs that add depth and richness to children's learning beyond the classroom and school curriculum.

Our new National JAG Program will offer children JAG identified programs that stand out against our competitors and far exceed the required frameworks and standards.

We have every confidence that this program will assist you to create amazing experiences and unlock the knowledge, skills, and behaviours that children need to enable them to shine in a complex and ever-changing world and prepare them for a world yet to be imagined.



# Domains of Play

## Language and structure of our new National JAG Program

To support the continued pursuit of sector leadership, we have made changes to the language, structure and names of our programs.

### Session Types

#### Morning Program



#### Rise then Shine

Our morning programs are now called 'Rise then Shine'

*'Creating the best start to the school day'*

Fueling children's curious minds and growing bodies to set children up for their best day ahead - they'll be ready to learn and ready to shine.

#### Afternoon Program



#### Stay and Play

Our afternoon programs are now called 'Stay and Play'

*'Where Friendships are Made'*

Creating meaningful connections and friendships by providing children with a place to stay and have fun after school.

### Domains of Play (Global)



#### Flavour Fest

With a focus on cooking and nutrition experiences we build the life-skills and knowledge needed to build healthy habits.



#### Global Kids

Developing and exploring life-skills and world experiences and by being good global citizens with a focus on sustainability.



#### Brain Boosters

Code breaking, puzzles and captivating games and science experiments and exploring the world through STEM.



#### Power Teams

Building team skills for life through games, challenges and group activities.



#### Super Sports

Sporty sessions to help children develop the skills to set them up for an active life.



#### Creative Inventors

Creative play with a mix of expressive arts, materials, and crafts to fuel the inventor inside.



#### Zen Masters

From Yoga to Random Acts of Kindness we practice skills and exercises to promote happiness, mindfulness and wellbeing that balances the mind and body.

### Adventures

Our programmed activities will now be referred to as **Adventures** that fall under the Domains of Play listed to the left.



A range of Adventure Activity Cards will be located in the JAG Adventure Box where children will have the opportunity of choosing their own Adventures through the children's meetings.

For each Domain of Play, there will be approximately ten Adventure Activity Cards that children will be able to be actively engaged in choosing. These will be supported by a digital Adventure Activity library that will be updated regularly with content sourced from our NEES Team, our Service Delivery Teams and children.

